

Join the most attractive Norwegian employer in IT industry* as a **DANISH SPEAKING IT HELPDESK SPECIALIST**

*EVERY is ranked as IT industry's most attractive Norwegian employer in Norway (out of the Norwegian IT-companies in the Universum survey for 2017).

JOB RESPONSIBILITIES:

- Provide support to our corporate clients experiencing wide range of common computer problems
- Help using various communication channels (telephone, e-mail, Skype for Business, etc.)
- Troubleshoot problems and offer solutions (using internal knowledge base)
- Ensure high level customer satisfaction and other performance metrics according to set quality standards
- Interact daily with clients, team members and IT technicians

WE EXPECT YOU TO HAVE:

- Fluent Danish and English
- Solid computer skills and interested in IT field
- Multitasking and collaboration skills
- Fast and hands-on learning style
- Curious personality with strong problem-solving skills
- Willingness to help
- Positive and welcoming communication style

WE OFFER:

- Required skills and knowledge training
- Great colleagues and positive team spirit
- Competitive remuneration, solid benefits package, language training and great working conditions (performance bonus, fully covered health insurance, monthly sports compensations, different social activities, etc.)
- Scandinavian work environment and values that threat EVERYone with respect and dignity



**SEND YOUR APPLICATION TO
CV@EIROPERSONALS.LV**